

TERMS AND CONDITIONS OF THE 'SOCIAL MEDIA CAMPAIGN' ("THIS CAMPAIGN")

These terms and conditions (hereinafter referred to as "the Terms") govern the entire Social Media Campaign ("this Campaign"). Any participation in this Campaign will be deemed to be acceptance of these Terms.

These Terms set out the agreement between Insurans Islam TAIB General Takaful Sendirian Berhad ("IITGT") and the members of the public who participate in this Campaign.

1. VARIETY OF CAMPAIGNS

1.1 This Campaign is split into multiple promotions and activities which shall be individually referred to as "the Activity" and collectively as "the Activities":

1.1.1 'FOLLOW AND REDEEM PROMOTION';

1.1.2 'SUNDAY QUIZ';

1.1.3 'MONTHLY GIVEAWAY';

1.1.4 'FOLLOW, COMMENT AND WIN!'; and

1.1.5 'TAG AND WIN!'.

1.2 The Activities specified in Clauses 1.1.1 to 1.1.5 above shall be governed by its respective Activity Period, Eligibility and Benefits, and Lucky Draw Prizes.

1.3 Additional Terms and General Clauses specified under Clauses 2 and 3 below shall apply to all Activities under this Campaign.

2. ADDITIONAL TERMS

2.1 Individuals may participate in multiple Activities at any time.

2.2 Individuals who have won the lucky draw in any one (1) Activity shall not be eligible to win more than once in the same Activity.

2.3 Individuals who post any profanity, defamatory, threatening, racially offensive, vulgar, discriminatory, or otherwise objectionable comments or any forms of harassment will be automatically disqualified from this Campaign, and IITGT shall, in their sole discretion, have the right to remove such comments at any time.

2.4 Winners of the Activities will be contacted during IITGT business hours as stated below:

Day	Business Hours
Monday – Thursday	8:15am – 4.00pm
Friday	8:15am – 11:15am 2:30pm – 4:00pm

- 2.5 Prizes won must be collected at the Head Office of IITGT at Units 6-7, Bangunan Suria, Kiulap, Bandar Seri Begawan, during the business hours stated in Clause 2.4 above. Prizes must be collected within two (2) weeks from the date the winner is contacted by IITGT, otherwise the prize will be awarded to the next eligible winner.
- 2.6 IITGT will attempt to contact winners from the Activities up to a maximum of three (3) times within one (1) week from the date of any lucky draw, otherwise, another draw will be made and the prize will be awarded to the next eligible winner.
- 2.7 Authorised representatives are allowed to collect prizes on behalf of winners, provided that, they present a signed authorisation letter and an original identification document. Attempting to claim prizes without an authorisation letter is strictly non-negotiable.
- 2.8 All lucky draw and additional discounts in this Campaign are non-transferable, non-exchangeable and non-redeemable for cash or credit.
- 2.9 Employees of Insurans Islam TAIB Holdings Sendirian Berhad, IITGT and Insurans Islam TAIB Family Takaful Sendirian Berhad are not eligible to take part in this Campaign.

3. GENERAL

- 3.1 This Campaign is governed and subject to be contained within these terms and conditions on which we provide our products including the respective product policy terms and any other documents forming our agreement.
- 3.2 We may vary, modify, delete or add to these terms and conditions at any time.
- 3.3 We may substitute benefits or prizes with similar value and at any time without prior notice and without assigning reasons thereof.
- 3.4 We may cancel or withdraw this Campaign at any time.
- 3.5 In the case of any disputes arising from or in connection with this Campaign, our decision is final and conclusive.